

Online Payments

This online payment system is provided by Ravula Unipath Healthcare Private Limited (herein after referred as “MERCHANT”). MERCHANT may update these terms from time to time and any changes will be effective immediately on being set out here. Please ensure you are aware of the current terms. The country of domicile for MERCHANT is India.

Terms & Conditions

Please read these terms carefully before using the online payment facility. Using the online payment facility on this website indicates that you accept these terms. If you do not accept these terms do not use this facility.

All payments are subject to the following conditions:-

The description of services of match making are specific to your need, when you log in with your unique password. Normally payment is required in advance (i.e. before you commence your activity).

All Fees quoted are in Indian Rupees. The MERCHANT reserves the right to change the fees at any time.

- Your payment will normally reach the MERCHANT account to which you are making a payment within two working days.
- We cannot accept liability for a payment not reaching the correct MERCHANT account due to you quoting an incorrect account number or incorrect personal details. Neither can we accept liability if payment is refused or declined by the credit/debit card supplier for any reason.
- If the card supplier declines payment the MERCHANT is under no obligation to bring this fact to your attention. You should check with your bank/credit/debit card supplier that payment has been deducted from your account.
- In no event will the MERCHANT be liable for any damages whatsoever arising out of the use, inability to use, or the results of use of this site, any websites linked to this site, or the materials or information contained at any or all such sites, whether based on warranty, contract, tort or any other legal theory and whether or not advised of the possibility of such damages.
- Payment gateway Transaction charges are borne by merchant only

Refund Policy & Cancellation Policy

- If the Customer leaves the MERCHANT before they complete their service period, there shall be no entitlement to a refund of paid service fees.

- Refunds, if applicable, at the discretion of the Management, will only be made to the debit/credit card used for the original transaction. For the avoidance of doubt nothing in this Policy shall require the MERCHANT to refund the Fees (or part thereof) unless such Fees (or part thereof) have previously been paid.

Privacy Policy

This Privacy Policy applies to all of the products, services and websites offered by MERCHANT. Sometimes, we may post product specific privacy notices or Help Centre materials to explain our products in more detail.

If you have any questions about this Privacy Policy, please feel free to contact us through our website or write to us at

Changes to our Privacy Policy

MERCHANT reserves the entire right to modify/amend/remove this privacy statement anytime and without any reason. Nothing contained herein creates or is intended to create a contract/agreement between MERCHANT and any user visiting the MERCHANT website or providing identifying information of any kind.

DND Policy

If you wish to stop any further sms/email alerts/contacts from our side, all you need to do is to send an email:- info@teslaunipathdiagnostics.com with your mobile numbers and you will be excluded from the alerts list.

Contact Details:

Email: info@teslaunipathdiagnostics.com

Payment Policy.

Ravula Unipath Healthcare Private Limited is committed to providing a convenient and secure payment experience for our customers. We utilize a payment gateway service provided by Indialdeas.com Ltd. This policy outlines the transaction fees associated with various payment methods and specifies the responsibility for these fees.

Transaction Fees by Payment Method:

We offer a variety of payment options to suit your needs. Please note that transaction fees apply to certain methods and will be borne by Ravula Unipath Healthcare Private Limited. Below is a table summarizing the fees for your reference:

PAYMENT GATEWAY PRICING /MERCHANT DISCOUNT RATE BORN BY RAVULA UNIPATH HEALTHCARE PRIVATE LIMITED FOR TRANSACTION TAKEN PLACE ON GATEWAY OFFERED BY INDIAIDEAS.COM LTD.(SERVICE PROVIDER)

Payment Option	Transaction Fee
Debit Cards: Visa & Master	0.45% of the Transaction value
	0.90% of the Transaction value
Debit Cards: Rupay	NIL
UPI	NIL
Wallets	1.50% of the Transaction value
Net Banking: ICICI/HDFC/Axis/SBI/Kotak	1.75% of the Transaction value
Net Banking: All other banks	1.30% of the Transaction value
Credit Cards: Master/Visa/Rupay	1.90% of the Transaction value
Credit Cards: Amex Card	2.50% of the Transaction value

Tax Information:

Please be aware that the applicable Goods and Services Tax (GST) will be added to the transaction fees listed above. The final amount you pay will include both the base transaction fee and the applicable GST rate.

Future Fee Adjustments:

It is important to note that transaction fees for debit cards and UPI may change based on evolving regulatory guidelines. We are committed to keeping our policy up to date and will reflect any modifications accordingly. We recommend checking this policy periodically for any changes.

Additional Considerations:

Accepted Currencies: Ravula Unipath Healthcare Private Limited currently accepts payments in Indian Rupees (INR) only.

Payment Gateway Information: For more detailed information on the payment gateway provider's fees and policies, please visit our nearest center. We appreciate your understanding and encourage you to choose the payment method that best suits your needs. If you have any questions regarding our payment policy, please do not hesitate to contact us.

